

PRE-BID CLARIFICATION / AMENDMENT IN RESPONSE TO PRE-BID MEETING HELD ON 24.04.2025 AT NHM CONFERENCE HALL, O/o. C.D.M & P.H.O, MAYURBHANJ FOR THE TENDER Advt. NO. 1337 DATED 17.04.2025 OF C.D.M & P.H.O, MAYURBHANJ - 2025-26 – OPERATION OF HELP DESK SERVICES AT GOVT. HEALTH INSTITUTIONS OF MAYURBHANJ DISTRICT.

S N	RFP Page No. & Clause No.	Queries raised by the prospective bidders					Clarification /Amendment in response to the Queries				
		Level of Institution	General Shift	1 st Shift	2 nd Shift	3 rd Shift	Level of Institution	General Shift	1 st Shift	2 nd Shift	3 rd Shift
1	Page No. 12 Section 03 of the terms of reference	SDH	Help Desk Manager: 1	Volunteers: 3	Volunteers: 2	Volunteers: 1	The revised data is as follows.				
							SDH	Help Desk Manager: 1	Volunteers: 2	Volunteers: 1	Volunteers: 1
		There appears to be a discrepancy between the data shown in the table.									
2	Page No. 12 Section 03 of the terms of reference	Provide Uniform to be deployed staff: Help Desk Managers & Volunteers. We would like to understand who will bear the cost of the uniform.					In the financial bid of FORM – F2 it is mentioned that Operational expenses of the help desk / month (exclusive of GST) should include all costs towards Provision of HR with management of their statutory compliance & service charge for 1 helpdesk manger & 4 trained volunteers.				
3	Page No. 12 Section 03 of the terms of reference	Compliance to the minimum wages Act and other stationary requirements. Since the minimum wages is revised every six months, please advise on how to incorporate these changes in to the costing. Additionally, there is no escalation clause or any other provision in place to address this requirement.					The HR cost must be based as per minimum wages act vide the latest notification issued by Labour Commissioner, Odisha for Skilled and Semi Skilled personnel.				

Phand.
24.4.25
**Dist. Accounts Manager
NHM, Mayurbhanj**

SA
24/4/2025
**Dist. Programme Manager
NHM, Mayurbhanj**

[Signature]
24/4/25
**Chief Dist. Medical &
Public Health Officer
Mayurbhanj**